IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF MICHIGAN SOUTHERN DIVISION

LISA M. SHAHEEN,

-VS-

Plaintiff,

Case: 2:07-cv-12799

Assigned To: Duggan, Patrick J Referral Judge: Scheer, Donald A Filed: 07-03-2007 At 04:39 PM

CMP SHAHEEN V. GC SERVICES, (TAMO

GC SERVICES LIMITED PARTNERSHIP-DELAWARE,

Defendant.

LAW OFFICES OF BRIAN P. PARKER, P.C. BRIAN P. PARKER (P 48617) Attorney for Plaintiff 30700 Telegraph Rd., Suite 1580 Bingham Farms, MI 48025 (248) 642-6268 (248) 642-8875 (FAX) lemonlaw@ameritech.net WWW.COLLECTIONSTOPPER.COM

COMPLAINT AND DEMAND FOR JURY

Plaintiff, LISA M. SHAHEEN, (Plaintiff) by and through counsel, brings this action against the above listed Defendant, GC SERVICES LIMITED PARTNERSHIP-

DELAWARE, (Defendant) on the grounds and in the amounts set forth herein:

I. PRELIMINARY STATEMENT

The plaintiff brings this action for damages based upon the Defendant's violations of the Fair Debt Collection Practices Act (FDCPA), 15 U.S.C. § 1692 et seq, and seeks actual damages, punitive damages, costs and attorney's fees.

II. PARTIES

l.

The plaintiff is a natural person and consumer, a resident of Flint, Genesee County, Michigan, and a "consumer" as defined by 15 U.S.C. § 1692a(3).

2.

The defendant is a Foreign Limited Partnership with its registered agent located in Bingham Farms, Oakland County, Michigan.

3.

The defendant is engaged in the collection of debts from consumers using the mail and telephone. The defendants regularly attempt to collect consumer debts alleged to be due another and is a "debt collector" as provided in 15 U.S.C. § 1692a(6).

III. JURISDICTION AND VENUE

4.

This court has subject matter jurisdiction over this Complaint pursuant to FDCPA, 15 U.S.C. § 1692 et seq. The venue is proper in any court of competent jurisdiction under 15 U.S.C. § 1692k(d). The court may also exercise supplemental jurisdiction over the related state law claims arising out of the same nucleus of operative facts that give rise to any federal law claims under 28 U.S.C. § 1367.

IV. STATUTORY STRUCTURE FAIR DEBT COLLECTION PRACTICES ACT (FDCPA)

5.

The FDCPA was passed to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuse. 15 U.S.C. § 1692.

6.

Under the FDCPA, a "consumer" is any natural person obligated or allegedly obligated to pay any debt. 15 U.S.C. §1692a(3).

7.

Under the FDCPA, "debt" means any obligation or alleged obligation of a consumer to pay money arising out of a transaction in which the money, property, insurance, or services which are the subject of the transaction are primarily for personal, family, or household purposes. 15 U.S.C. § 1692a(5).

8.

Under the FDCPA, a "debt collector" is any person who uses any instrumentality of interstate commerce or the mails in any business the principal purpose for which is the collection of any debts, or who regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due to another. 15 U.S.C. § 1692a(6).

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. 15 U.S.C. § 1692e.

10.

A debt collector may not violate the FDCPA, 15 U.S.C. § 1692f by using unfair or unconscionable means to collect or attempt to collect any debt.

11.

Any debt collector who fails to comply with the provisions of the FDCPA is liable for any actual damages sustained, statutory damages up to \$1,000.00, attorneys' fees as determined by the Court and costs of this action. 15 U.S.C. § 1692k.

12.

The Michigan Collection Practices Act (MCPA), MCLA 445.251 et seq. is an act to regulate the collection practices of certain persons; to provide for the powers and duties of certain state agencies; and to provide penalties and civil fines.

13.

A "Collection agency" means a person directly or indirectly engaged in soliciting a claim for collection or collecting or attempting to collect a claim owed or due or asserted to be owed or due another, or repossessing or attempting to repossess a thing of value owed or due or asserted to be owed or due another person, arising out of an expressed or implied agreement. MCLA 445.251 (1) (b).

14.

A "Consumer" or "debtor" means a natural person obligated or allegedly obligated to pay a debt. MCLA 445.251 (1)(d).

Prohibited acts by debt collectors or collection agencies under MCLA 445.252 include:

- (a) Communicating with a debtor in a misleading or deceptive manner, such as using the stationery of an attorney or credit bureau unless the regulated person is an attorney or is a credit bureau and it is disclosed that it is the collection department of the credit bureau.
- (b) Using forms or instruments which simulate the appearance of judicial process.
- (d) Using forms that may otherwise induce the belief that they have judicial or official sanction.
- (e) Making an inaccurate, misleading, untrue, or deceptive statement or claim in a communication to collect a debt.
- (f) Misrepresenting in a communication with a debtor 1 or more of the following:
 - (i) The legal status of a legal action being taken or threatened.
 - (ii) The legal rights of the creditor or debtor.
 - (iii) That the nonpayment of a debt will result in the debtor's arrest or imprisonment, or the seizure, garnishment, attachment, or sale of the debtor's property.

- (i) Communicating information relating to a debtor's indebtedness to an employer or an employer's agent unless the communication is specifically authorized in writing by the debtor subsequent to the forwarding of the claim for collection, the communication is in response to an inquiry initiated by the debtor's employer or the employer's agent, or the communication is for the purpose of acquiring location information about the debtor.
- (q) Failing to implement a procedure designed to prevent a violation by an employee.
- (s) Employing a person required to be licensed under article 9 of Act No. 299 of the Public Acts of 1980, being sections 339.901 to 339.916 of the Michigan Compiled Laws, to collect a claim unless that person is licensed under article 9 of Act No. 299 of the Public Acts of 1980.
- (n) Using a harassing, oppressive, or abusive method to collect a debt.

Under The Michigan Collection Practices Act, MCLA 445.257 et seq.(1) A person who suffers injury, loss, or damage, or from whom money was collected by the use of a method, act, or practice in violation of this act may bring an action for damages or other equitable relief.(2) In an action brought pursuant to subsection (1), if the court finds for the petitioner, recovery shall be in the amount of actual damages or \$50.00, whichever is greater. If the court finds that the method, act, or practice was a wilful violation, the court may assess a civil fine of not less than 3 times the actual damages, or \$150.00, whichever is greater, and shall award reasonable attorney's fees and court costs incurred in connection with the action.

V. FACTUAL ALLEGATIONS

17.

Plaintiff has received numerous phone calls from Defendant representatives in regards to the collection of the alleged debt.

18.

In its conversations with Plaintiff, Defendant representatives have failed to identify themselves.

19.

Defendant representatives have threatened Plaintiff with a lawsuit and to date, no such lawsuit has been filed.

20.

Defendant representatives also threatened to contact Plaintiff's employer in regards to the collection of this alleged debt.

21.

Defendant has failed to provide Plaintiff with the mini miranda warning, as required by the FDCPA.

22.

One Defendant representative even pretended to be an attorney, stating to Plaintiff: "I am in court all day and your file is in my briefcase."

23.

As a result of Defendant's wrongful conduct, Plaintiff has suffered statutory, actual, emotional and financial damages and also seeks her attorney fees and costs under the FDCPA and MCPA.

VI. CAUSES OF ACTION

CLAIM AGAINST DEFENDANT UNDER THE FDCPA

24,

The defendant has violated the FDCPA, 15 U.S.C. § 1692e (10) by the use of false representations and deceptive means in pursuing Plaintiff for a debt.

25.

Defendant has violated the FDCPA, 15 U.S.C. § 1692d(6) by placing telephone calls without meaningful disclosure of the caller's identity.

26.

Defendant has violated the FDCPA, 15 U.S.C. § 1692d by engaging in any conduct the natural consequence of which is to harass, oppress or abuse any person in connection with the collection of a debt.

27.

Defendant has violated the FDCPA, 15 U.S.C. § 1692d(2) by using language the natural consequence of which is to abuse the hearer.

28.

Defendant has violated the FDCPA, 15 U.S.C. § 1692d(5) by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse or harass any person at the called number.

29.

Defendant has violated the FDCPA, 15 U.S.C. § 1692f by using unfair or unconscionable means to collect or attempt to collect any debt.

Defendant has violated the FDCPA, 15 U.S.C. § 1692e(2)(A) by falsely representing the character, amount or legal status of any debt.

31.

Defendant has violated the FDCPA, 15 U.S.C. § 1692e(3) by falsely implying that any individual is an attorney.

32.

Defendant has violated the FDCPA, 15 U.S.C. § 1692e(5) by threatening to take any action that cannot legally be taken or that is not intended to be taken.

33.

Defendant has violated the FDCPA, 15 U.S.C. § 1692e(11) by failing to disclose in the initial communication that the debt collector is attempting to collect a debt and that any information obtained will be used for that purpose.

34.

As a result of Defendant's wrongful conduct, Plaintiff has suffered statutory, actual, emotional and financial damages and also seeks his attorney fees and costs under the FDCPA.

CLAIM AGAINST DEFENDANT UNDER THE MCPA AND THE MICHIGAN OCCUPATIONAL CODE

35.

Defendant has violated MCLA 445.252 (a) with the use of false representations and deceptive means in its contact of Plaintiff.

Defendant has violated MCLA 445.252(n) by using a harassing, oppressive or abusive method to collect on a dcbt.

37.

Defendant has violated MCLA 445.252(q) by failing to implement a procedure designed to prevent a violation by an employee.

38.

Defendant has violated MCLA 445.252(g) by communicating with a debtor without accurately disclosing the caller's identity.

39.

Defendant has violated MCLA 445.252(e) by making an inaccurate, misleading, untrue or deceptive statement or claim in a communication to collect a debt.

40.

Defendant has violated MCLA 445.252(f)(i)by misrepresenting the legal status of a legal action being taken or threatened.

41.

Defendant has violated MCLA 445.252(f)(ii)by misrepresenting the legal rights of the debtor.

42.

Defendant's foregoing acts in attempting to collect this alleged debt against the Plaintiff constitute violations of the Occupational Code, M.C.L. § 339.915 including but not limited to the following:

a. (n) Using a harassing, oppressive or abusive method to collect a debt.

- (q) By failing to implement a procedure designed to prevent a violation by an employee.
- c. (g) By communicating with a debtor without accurately disclosing the caller's identity.
- d. (a) By communicating with a debtor in a misleading or deceptive manner.
- e. (f)(i)by misrepresenting the legal status of a legal action being taken or threatened.
- f. (f)(ii)by misrepresenting the legal rights of the debtor.
- g. (e) By making an inaccurate, misleading, untrue or deceptive statement or claim in a communication to collect a debt.

As a result of Defendant's wrongful conduct, Plaintiff has suffered statutory, actual, emotional and financial damages and also seeks his attorney fees and costs under the MCPA and the Michigan Occupational Code.

44.

Under MCLA 445.257 et seq., Plaintiff is eligible for equitable relief, triple damages and his attorney fees and costs. and further statutory damages under the act.

45.

As a result of the actions of Defendant, Plaintiff hired the undersigned counsel. Counsel has been an attorney in good standing for almost 13 years and has handled thousands of consumer cases, personally. Counsel is known in his field of a consumer advocate and a competent, experienced consumer trial attorney. As a result, counsel's time is billed at the reasonable rate of \$350.00 an hour.

VII. PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that the Court grants the following relief against the

Defendant:

- 1. For compensatory damages;
- 2. For statutory damages;
- 3. For punitive damages;
- For attorneys' fees and costs incurred in this action;
- 5. For Triple Damages under the MCPA, and
- 5. For such other and further relief as the Court may deem just and proper.

JURY TRIAL DEMAND

Plaintiff demands a Trial by Jury on all issues.

This 3rd day of July, 2007

Respectfully subjetted,

BRIAN P/P/ARKER (148617)

Attorney for Waintiff

► JS 44 (Rev. 11/64) CIVIL COVER SHEET County in which this action arose Genesee The IS 44 civil cover sheet and the information contained berein neither replace nor supplement the filing and service of pleadings or other papers as required by law, exceptor provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purple of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.) I. (a) PLAINTIFFS DEFENDANTS Lisa M. Shaheen GC Services Limited Partnership-Delaware Genesee County of Residence of First Listed Plaintiff Oakland County of Residence of First Listed Defendant (EXCEPT IN U.S. PLAINTIFF CASES) (IN U.S PLAINTUFF CASES ONL'Y) NOTE: IN LAND CONDEMNATION CASES; USE THE LOCATION OF THE Brian P. Parker (P48617) LAND INVOLVED. 30700 Telegraph Road, Suite 1580 (C) Attorney's (First Name, Address Bingham Farms, MI 48025 Attorneys (If Known) (248) 642-6268 II. BASIS OF JURISDICTION (Select One Box Only). III. CITIZENSHIP OF PRINCIPAL PARTIES (Select Co. b. ... O 1 U.S Government (For Diversity Cases Onto) Of Federal Question dant) Plaintiff (U.S. Government Not a Party) Diti Citizen Case: 2:07-cv-12799 \Box Assigned To: Duggan, Patrick J 2 U.S. Government Referral Judge: Scheer, Donald A Citizen Defendant (Indicate Citizenship of Parties in Item III) Filed: 07-03-2007 At 04:39 PM CMP SHAHEEN V. GC SERVICES, (TAMO Citizen o 0 (P<u>oreis</u> NATURE OF SUIT (Select One Box Only) CONTRACT 110 Insurance PARTIES NOT THE STATE OF THE EXCEPTER STATUTES PERSONAL INJURY PERSONAL INJURY O 610 Agriculture 120 Marine 422 Appeal 28 USC 151 310 Airplans 400 State Reapportionment 362 Personal Injury -☐ 130 Miller Act 620 Other Food & Drug O 423 Withdrawal 315 Airplane Product ø 410 Antibust Med. Malpractice 140 Negotiable Instrument 625 Drug Related Science 28 USC-157 430 Banks and Banking Liabitity 365 Personal Innury 150 Recovery of Overpayment of Property 21 USC \$81 0 320 Assault, Libel & 450 Commerce Product Liability & Enforcement of Judgment 670 Liquot Laws (Ba) (1 (10) 2) 1 (6 2) (8 (1) (10) (6 (1) Slander 460 Deportation 568 Asbestos Personal O 151 Medicare Act 640 R.R. & Truck O 820 Copyrights 330 Federal Employers 470 Racksteer Influenced an O 152 Recovery of Defaulted Lajury Product 650 Airline Rogs. O #30 Patent Linbility Corrupt Or guarization s Liability Student Loans 660 Occupational ☐ 840 Trademark 340 Manne σ 440 Consumer Credit PERSONAL PROPERTY (Excl. Veletans) Safety/Health 345 Martine Product 490 Cable/Sat TV O 153 Recovery of Overpaymen 370 Other Fraud 690 Other o 810 Selective Service Liability 371 Truth in Lending Side of the Page of Veteran's Benefits क्षित्र का अपने प्रकार होते । जानक र 350 Motor Vehicle 340 Other Personal #50 Securities/Commodities ☐ 160 Stockholders' Strite 710 Fur Labor Standards O \$61 HIA (1395ff) 355 Motor Vehicle Exchange Property Damage 190 Other Contract O 462 Black Lung (923) Act Product Liability 875 Customer Challenge 193 Contract Product Liability 385 Property Damage 720 Labor/Mgmt, Relations O 463 DIWC/DIWW (405(g)) a 360 Other Personal 12 HIS \$ 170 Product Liability O 196 Franchise 730 Labor/Memt Reporting O \$64 SSID Title XVI 90 Other Stabstory Actions Injury & Disologure Act □ \$65 RSI (405(±)) REAL PROPERTY 491 Agricultural Acta CIVIL RIGHTS Prisoner Petters 2 210 Land Condemnation 740 Railway Labor Apt PEDERAL YAXISUTS 892 Boosomic Stabilization ø 441 Voting 510 Monous to Vacate Act 270 Foreclosure 790 Other Labor Littgetion D 870 Taxes (U.S. Plaintiff 442 Employment 193 Environmental Matters 230 Rent Lease & Bjockment Sentence 791 Empl. Ret. Inc. 443 Housing/ or Defendant) 894 Energy Allocation Act Habeas Corpus 240 Torus to Land O 171 IRS-Third Party Security Act Accommodations 895 Presdom of Information 245 Tort Product Liability 530 General 26 USC 7609 444 Wellwe Åα 535 Doub Penalty J 290 All Other Real Property 445 Amer, w/Disabilities 0 900 Appeal of Fee O 540 Mandamos & Other Employmen! Determination Under \$50 Civil Rights 446 Amer w/Disabilitier Ø. Access to Justice 555 Prison Condition 950 Constitutionality of Other 440 Other Civil Rights State Stabutes ORIGIN (Select One Box Only) Appeal to District Judge from Original Removed from Transferred from O 4 0 5 Remanded from Reinstated or State Court another district Multidistrict Magistrate Appellate Court Reopened Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): (specify) <u>Judernent</u> CAUSE OF ACTION Brief description of bety II. REQUESTED IN CHECK IF THIS IS A CLASS ACTION PEMAND S CHECK YES only if demanded in complaint: COMPLAINT: UNDER F.R.C.P. 23 JURY DEMAND: III. RELATED CASE(S) 0 16 O No IF ANY (See instructions): JUDGE DOCKET NUMBER SIGNATURE OF ALTORNEY OF RECORD

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